



AGLC Information Presentation

ALIC 2016

Recent Policy Changes and Most Common
Violations Found By Inspectors



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Overview

- **Recent Policy Changes**
- **7 Common Violations**

Recent Policy Changes

- **Nude Entertainment**
- **Happy Hour**
- **Patios**
- **Liquor Dispensing Systems**
- **Entertainment & Games**
- **Buy/Sell Agreements**
- **Records**
- **Tastings**

Nude Entertainment

- **“Nude” means the exposure of genitals (male or female), whether the person is fully or partially unclothed**
- **Licensee staff are not allowed to be nude or to expose their breasts while on duty (male or female)**

Happy Hour

- All references to Happy Hour have been removed from current policy
- Minimum price for a standard drink remain unchanged
- No patron may have more than two standard servings in their possession after 1 a.m., even if the drinks are for themselves and another person

Patios

- **Hours of operation are now the same as the inside of the premises**
- **Noise issues are a municipal issue**
- **AGLC may restrict the patio hours of operation if requested by a municipality**
- **Must have appropriate definition**
- **Must have acceptable operational plan for supervising the patio**
- **Licensee must have care and control of the corridor connecting the patio to the premises**

Liquor Dispensing Systems

- **Proprietary branded dispensing units and towers may be loaned to licensees**
- **Loan agreement must be in place documenting:**
 - **the type of equipment being loaned**
 - **The term of the agreement**
- **Loan agreements can take any form as long as they contain the aforementioned information and must be provided to the AGLC on request**
- **Buy/Sell Agreements are not to be used as loan agreements**

Entertainment & Games

- **Drinking games are prohibited (e.g. beer pong)**
- **Gaming activities in licensed premises are prohibited by the Criminal Code (e.g. games of chance)**
- **Section 4.3 Retail Liquor Store Handbook – Non-Liquor Products**

Buy/Sell Agreements

- **Cash, cheques, gift cards or prepaid credit cards are prohibited as promotional items and cannot form any part of a BSA**
- **BSA must be kept for a minimum of two (2) years after the expiry of the agreement**

Records

- **“records” are electronic or paper documents that summarize a transaction and include the documents to support these transactions. These documents include, but are not limited to, financial statements, invoices, receipts, vouchers, contracts, cancelled cheques, credit card receipts and emails that support or document a transaction**

Tastings

- **Tasting size for beer has increased to 112 ml (4oz)**

7 Common Violations

- **Inducements**
- **Under 25**
- **Minors**
- **More than 2 drinks after 1 a.m.**
- **Intoxication**
- **After hours**
- **ProServe/ProTect**

Inducements

- **Menus (inserts and tent cards excluded)**
- **Trips**
- **Entertainment, Bands, DJs**
- **Products**
- **Gift cards, cash, gift certificates**
- **Not keeping records**
- **Buy/Sell Agreement prizes not being recorded, no records kept**
- **Staff parties, gifts and benefits to licensees and staff**

Under 25 Audits

- **Licensee staff are required to obtain valid identification and verify the proof of age whenever a person who appears to be under 25 years of age attempts to buy liquor or to enter a licensed premises where minors are prohibited**

Minors

- **No minor may enter a licensed premises where minors are prohibited**
- **No minor can work in a licensed premises where a “minors prohibited” condition has been imposed on the licence**

More Than 2 Drinks After 1 A.M.

- A maximum of two standard servings may be sold or served to a patron after 1 a.m.
- No patron may have more than two standard servings in their possession after 1 a.m.
- Standard serving size
 - Spirits and liqueurs - 28.5ml (1 oz.)
 - Wine – 142 ml (5 oz.)
 - Bottled/canned beer – 341 ml/bottle or 355 ml/can
 - Draught beer – 341 ml (12 oz.)
 - Cider/coolers - 341 ml/bottle or 355 ml/can

Intoxication

- **Licenseses and licensee staff are prohibited from providing liquor to anyone who appears to be intoxicated by alcohol or a drug**
- **Intoxicated persons are not allowed to consume liquor**
- **Activities that encourage or promote consumption of liquor or intoxication are prohibited**

After Hours

- Hours of liquor service are 10 a.m. to 2 a.m.
- No liquor service after 2 a.m.
- No liquor consumption after 3 a.m.

ProServe/ProTect

- **ProServe certification is mandatory for the following staff in Class A, B, D, E and Duty Free licensed premises:**
 - **Owners, manager, supervisors, retailers, bartenders, servers, greeters, hosts, security staff, owners and managers of a company contracted to provide security**
- **People requiring ProServe need to be certified within 30 days of employment start date**

ProServe/ProTect

- **ProTect certification is mandatory for the following staff working in a Class A Minors Prohibited premises:**
 - **All individuals who manage or supervise security staff, security staff, owners and managers of a company to contracted to provide security**
- **Staff members requiring ProTect need to be certified within 30 days of the employment start date**



Questions?

Thank you



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